From: Paul Goethe
To: Microsoft ATR
Date: 1/15/02 3:02pm
Subject: Microsoft Settlement

Dear Sirs:

As a small business owner I wish to state that the proposed settlement is more than fair to small business owners such as our company.

Thirty years ago Microsoft developed an operating system that enabled our business to flourish. Our business being Electrical design Software.

In the intervening years we have kept up with all up-grades for what I call Very Low charges while all along receiving 1st class back-up and support from Microsoft personnel.

To people like us Microsoft has been a God-Send. We feel that the proposed settlement is extremely harsh but we recommend it stands as is.

Best Regards: Paul K. Goethe President Optimized Program Inc. Cleveland, Ohio 44136